

# Positive Feedback

#### 28/12/19

#### Liam

"I have just received my Storyballs plus skins. Kids already love them and it's amazing how much it got them to move. My daughter told me she doesn't want to watch TV so she can play with Ayo! Amazing work to all the team. Most worth the wait!"

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# 6/1/20

#### Katelyn

*"Please release more. I am a music therapist and have been incorporating the Storyball into sessions. I am in love, how can I get more skins? I have Sesame and agent Ayo."* 

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#### 7/12/19

#### Mariani

"I received my Storyball this week - and I am absolutely BEYOND impressed with the quality. You have truly supplied a premium product on ALL levels and it was definitely well worth the wait. I was specifically impressed with the quality and detail of the design and the material of the silicon skins... WOW! I was not expecting such a superior product. I am also excited to be one of the first people to get one of these toys, as I can foresee they are going to be a huge hit when they hit the retail shelves at some point in the future. WELL DONE to you all. What an outstanding job you have done and such a great creation."

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#### 16/1/2020

#### Heather

"I just wanted to give a bit of a review for the project. I am a special education teacher and I have been using it in the classroom to help motivate one of my students. The student absolutely loves it. They are really engaged in the storylines and this student who does not like to move around or exercise is moving with this toy. My administration is also looking at it and thinks it is a great idea to use for social learning and collaboration with others. So thank you, this is an awesome toy."

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#### 3/1/20

# Krystal

"These are awesome! My son plays them over and over. He was so excited about the new levels and played the transporter game for 30 mins, Iol. He LOVES this ball."

#### 25/12/19 **Kevin**

"We've just given my 5 year old daughter her Storyball and she LOVES it. We were amazed watching it. Well done on creating something so special and unique. I hope for your sake that this takes off and is in every Argos, Smyths and everywhere in between here in the UK."

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#### 8/12/19 Lindsay

# Linusay

"I have set up and tested the Storyball I'm giving my daughter for Christmas. It is amazing! So much more than I expected!! Can u make a grown-up one? It's so much fun!!! She will adore it!"

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#### 5/12/19

#### Duncan

*"Item arrived yesterday. Despite it being a Christmas present I thought it best to do a quick test. Verdict- amazing I can see arguments amongst the adults on Christmas Day happening. Can't wait for the other skins now. Well made and easy to use."* 

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#### 5/12/19

#### Simon

"My storyball arrived yesterday and, as every good parent should, I tested it this morning. This product is great and you all deserve a pat on the back. Just the first couple of stages and I can tell this is going to be great for my son (and I think I will have a lot of fun too)."

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# 9/12/19 Stavit

"Just got mine and both kids played for over an hour. So far- success!!"

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# 20/12/19

#### Isaac

*"Hi Storyball Team, I just want to say a big thank you for a job well done. Quality is good and I hope this will leave a deep impression on my child as she grows. Looking forward to more wonderful content and products from you guys."* 

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# 22/12/19

#### Marnie

"I gave my niece her Storyball with the unicorn skin tonight and to say she loved it is an understatement! I ordered the Skye Paw Patrol skin as well - do we know when that will be shipping? I have to say it - Storyball was worth the wait!"

5/1/20

# Eden

"My granddaughter loves Storyball, but is frustrated that there are only 3 levels. She and I are wondering when there will be more? We have Agent Ayo and the unicorn skins. I'd also love to purchase the other skins for her bday in March. Will that be possible?"

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#### 7/1/20

#### Leon

"I received mine just in time for Christmas !! My daughter and nephew loved them, I enjoyed the interactions between them and the ball and the actions and reactions were just magical. I understand that kickstarter has various challenges and manufacturing will never be a smooth project. But you guys did it! One hell of a product you have done and hats off to the team and all. Great Work!"

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#### 11/1/20

# Kevin

"The issue with musical chairs was my fault... Totally my fault. I calibrated the Storyball... Whilst it was upside down....The app thing is still a mystery, but now the account syncs on both tablet and phone. So good work, please keep it up. This toy is BRILL."

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# 11/1/2020

#### Krystal

*"My 6-year-old is going to love this. His 2-year-old sister can't have the ball yet but she loves chasing him around while he plays with it!"* 

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## 11/1/2020

# Sharon

"My 5 and 8 year old's love it, they play together with it really well even though they only have one."

11/1/2020

# Simon

"My 6 year old loves his. Both agent Ayo and Sesame are great telling different stories (who cares about the colour). Also the extra Games, stories and radio are great to use for younger ones like my almost 2 year old."

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#### 11/1/2020

# Kerry

"Our daughter LOVES hers!! It's so nice to not have the TV on. When agent ayo told her she had been especially chosen for a mission she was shocked and was so excited haha. So cute! Yes, the wait to get the storyball was so very long, but when you look at the technology that has gone into it, I can see why. Well done storyball."

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# 11/1/2020

# Leonie

"This was well worth the wait, one of my daughter's favourite presents. How long until the other skins are available please?"

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# Negative Feedback

# 2/1/2020

# Bonnie

"I was thrilled to get my storyball a few days ago, but haven't been able to get it working properly. It only turns on & off when plugged in. I've tried leaving plugged in for some time thinking maybe it needed to charge but it still won't turn on when unplugged although it shows green that it's charged. I can turn it on/off when plugged



in. Also, I was able to download the persona from the two skins I have, but have not been able to link them to my iphone. I have the bluetooth on but it's not picking up the stroyball.

Please help as I am excited to get started & learn enough about it to give it to my granddaughter. Thanks."

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# 4/1/20

# Cheridan

"I like the product, but I have a few concerns.

1. The Bluetooth range seems to be really poor. If my son moves more than a few feet from my phone the connection drops out. Is it supposed to work this way?

2. I went to try and take a picture of my son using the storyball but the content stopped. Is there a way to keep the content running even if the phone is in use in another way (i.e. as a camera)

3. Are you able to tell me when more content will be available? Especially for younger kids (4-5yo)?

4. Can you tell me when I can expect the paw patrol skins and content? Thanks"

# 5/1/20

# Gem

"I've gotta say I was quite disappointed with how little content there was in both stories. I know you're updating weekly, but 14 minutes of story for the price is crazy! My little boy finished them Christmas Day and now I'm wondering what I paid £90 for."

# 6/1/20

# Marian

"We just went to charge our storyball for the first time and to our dismay the charging port (and surround mould) is broken. I have attached photos for your records. We hope you can send a replacement asap...Such a shame that even the area around the charging port is substandard... and it also appears the charging port itself has become detached from the mould and is starting to sink in... also no idea what the metal piece is that is stuck in the charging port so we can't connect the cable.

We look forward to hearing from you in relation to a replacement. Such a great concept... and was previously impressed with the quality... until now... Thanks"

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